

# DATA SHEET



## Security Summary

NetDirector offers consistent, built-in security infrastructure and best practice controls to every data transaction processed, right out of the box! NetDirector integrates a combination of security protocols, mechanisms, and environmental standards, which allow you to process and transfer data in accordance with standards above typical “online-banking.”

### Application Security

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128-Bit SSL/TLS Communication	<ul style="list-style-type: none"><li>Digitally signed certificates are used to secure servers, protect data encryption, and process user authentication.</li></ul>
Unique Logins	<ul style="list-style-type: none"><li>All clients are supplied with unique usernames and passwords.</li></ul>
Intrusion Detection	<ul style="list-style-type: none"><li>Rule-based, authentication level controls employed to alert necessary personnel and prevent account activity after detecting attempted account intrusion.</li></ul>
IP Verification	<ul style="list-style-type: none"><li>IP verification capabilities to deny all except that which is explicitly allowed.</li></ul>
Best Practices	<ul style="list-style-type: none"><li>Our knowledgeable team provides professional services, support, and implementations exceeding industry standards for security regulations.</li></ul>

### Data Center Security

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Card/PIN Access	<ul style="list-style-type: none"><li>Proximity card and PIN access to enter the building.</li></ul>
Card/Biometric Access	<ul style="list-style-type: none"><li>Proximity card access with biometric fingerprint scans to enter the data center.</li></ul>
Secured Server	<ul style="list-style-type: none"><li>Physically secured servers and devices within locked (unique combinations) cabinets.</li></ul>
Surveillance	<ul style="list-style-type: none"><li>Video surveillance throughout the facility, monitored 24X7X365.</li></ul>
Detection Devices	<ul style="list-style-type: none"><li>Vibration and motion detection devices located throughout the data center.</li></ul>

### Data Center Controls

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Uninterruptible Power	<ul style="list-style-type: none"><li>The data center employs both battery backup units and a generator to seamlessly provide immediate backup power without interruption.</li></ul>
Redundant HVAC	<ul style="list-style-type: none"><li>Redundant best-in-class environmental units to regulate and monitor temperature and humidity.</li></ul>
Redundant Network Infrastructure	<ul style="list-style-type: none"><li>Rule-based, authentication level controls employed to alert necessary personnel and prevent activity after detecting attempted account intrusion.</li></ul>
Fire Suppression	<ul style="list-style-type: none"><li>1 Dry-fire suppression systems capable of being deployed manually, or by a sequence of three failures within the data center.</li></ul>
Geographic Diversity	<ul style="list-style-type: none"><li>Redundancy through other data centers located in Atlanta, GA, Charlotte, NC, Jacksonville, FL, Louisville, KY, Nashville, TN, Raleigh, NC, Richmond, VA, and Tampa, FL.</li></ul>
Seamless Failover	<ul style="list-style-type: none"><li>Security, connectivity, power, environmental controls, and data are all fully redundant to limit possible down time.</li></ul>